

## **University of East London Clearing Support Package – 2022/23 Entry**

### **Terms and Conditions**

#### **What is the UEL Clearing Support Package?**

1. The Clearing Support Package is a scheme that supports the late entry of UEL students living in the U.K. The scholarship aims to support the cost of travel, accommodation costs and study resources as they transition to UEL. The award is worth £1,000, in the first year of study only.

#### **Criteria**

2. Students will only be eligible for an award if they meet all of the following criteria:
  - Applied through Clearing to start an undergraduate degree for the first time at UEL in September 2022
  - Firmly accepted the University's programme offer
  - Fee assessed as a Home student paying full time fees of £9,250 per year
  - Studying full-time
  - Studying at one of our campuses with fees of £9,250 per year

Excludes those studying:

- With a collaborative partner
- Via online or distance learning
- In receipt of NHS funding

#### **Application process**

3. There is no application necessary. There are a limited number of support packages. Awards will be allocated on a first-come first-served basis, until all scholarships have been awarded. All decisions are final.
  4. UEL will notify successful students of the provisional nomination during Clearing 2022. The awards will only be confirmed once you have firmly accepted your Clearing place within 7 days of the offer being made and fully enrolled in September 2022. All communication will be sent by email.
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5. UEL is under no obligation to award all support packages, should the quality of the applications be insufficient.

### **Payment details**

6. Awarded students will receive a payment in to their chosen bank account. We will request the student's bank details once successful students have fully enrolled.
7. It is the responsibility of the student to ensure the bank details they provide to the University are correct. Incorrect bank details may cause delays in payment. If bank details have not been provided by the end of the first term, the award will be cancelled without further warning.
8. Payment of the cash element of the support package will be made in two instalments. Students should expect to receive the first instalment of the cash award via BACS in November 2022.
9. The second instalment will only be paid if students have committed fully with the terms of admittance and UEL's regulations including our attendance policy and the student code of conduct.
10. The award payment will not be made if you have overdue debt to UEL - this includes not having Student Finance in place. Students have the option to have their scholarship transferred to cover/contribute to paying off the debt.
11. Credit elements of the scholarship (Halls rent, printing services) where applicable, will be administered within the first term, following full enrolment. The voucher for study resources will be emailed to successful students, within the first term, following full enrolment.

### **General terms and conditions**

12. The scholarship will be paid in academic year 2022/23. It will not be renewed or extended beyond this term to cover repeat modules or years.
  13. Any support package awarded is subject to you successfully enrolling on a course at UEL in 2022/23 and committing to the full academic calendar.
  14. If an awardee decides to change programmes, the student will be entitled to keep the support package provided that the new course and mode of
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study still meets the eligibility criteria. All changes must be approved by the Director of Student Recruitment and Marketing.

15. If an awardee decides to withdraw, the support package will terminate at the date of withdrawal. Any payments made to the student will not need to be returned.
  16. The support package cannot be exchanged for an alternative award.
  17. If the student's status changes during their study, as a result of information not being provided at the point of application, and the student becomes ineligible, UEL reserves the right to revoke the support package and claim back any payments incorrectly made to you.
  18. If a student breaks UEL regulations and is withdrawn from study, the support package will be immediately revoked. If the student returns to study at a later date, the scholarship will not be re-awarded.
  19. Students who are awarded a support package must commit to support the University with future promotion of UEL through ambassadorial works. This will be the equivalent of ten hours unpaid work for the university. Successful students will also need to commit to a photo, testimonial profile and video testimonial promoting UEL as a minimum.
  20. UEL reserves the right to verify applications and request additional evidence.
  21. If you are in receipt of welfare benefits and begin a course; money from scholarships and bursaries can affect your benefit entitlement as it may be treated as income. This depends on what the fund is intended to support you with, i.e. study related costs or living costs. Starting a course is a change of circumstance and you should inform all relevant benefit offices when you enrol.
  22. A complaint is normally a specific concern related to a procedural error, irregularity, or maladministration in admissions procedures or policies. If you are dissatisfied with any aspect of the administration of your scholarship, please contact us in the first instance so that an informal resolution can be sought. This may be done in writing by emailing [study@uel.ac.uk](mailto:study@uel.ac.uk).
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