

University of East London Consumer Information Disclosures

The University of East London participate in the US Federal Direct Loan program and are therefore required to provide the consumer information disclosures outlined in this document.

Institutional and Financial Assistance Information for Students

Our Federal Loan Guidance document contains all the relevant information relating to Title IV Direct loans. This document will be emailed to all prospective US students that send us a copy of their Student Aid Report (SAR) report upon completion of the Free Application For Student Aid (FAFSA), along with specific instructions on how to apply and next steps.

Funding applications cannot be considered without an offer of admission to the university of East London.

We will also email all continuing students that received Direct Loans in the previous academic year with information on how to access additional funding, if required.

As well as providing general eligibility factors, application procedures and disbursement information, the Federal Loan Guidance document also contains information on the following –

- Attendance and Satisfactory Academic Progress
- Withdrawals and Return of Title IV Funds
- Selective Service Registration
- Drug and Alcohol Prevention
- Repayment

Institutional Information

Accreditation

The University of East London are a recognised higher education institution and a [recognised degree awarding body](#).

Academic regulations and general student regulations:

Our [Manual of General Regulations](#) contains our Academic Regulations, Admissions policy, Complaints Procedure, Code Of Conduct and other policies pertaining to the general regulatory framework of UEL.

Student Support

Student support information can be found on our [Student Support](#) page, including details on campus life and welfare, finance and careers.

Students with Disabilities

Our Disability and Dyslexia Service provides support and advice for students with disabilities and specific learning difficulties such as dyslexia. More in-depth information can be found on our [Student Support](#) page.

Fees Policy

Compliance with the University's [Tuition Fee Policy](#) forms part of a student's contractual obligation with the University of East London.

Tuition Costs and Overall Cost of Attendance

Tuition costs for our programmes can be found on the individual [undergraduate](#) or [postgraduate](#) course information pages.

Information on our on-campus accommodation options can be found on our [accommodation](#) pages.

To determine the overall cost of studying at UEL, each student will be provided with a bespoke Cost of Attendance file which calculates the total of all fees and maximum estimated living costs. It is related to individual courses of study and is for education relates costs only.

Student Retention Rates and Performance Indications

Information on student retention and the employment or further study of graduates is provided by [HESA](#) (the Higher Education Statistical Agency).

Default Management Plan

UEL follow the Secretary's Default Management plan which is designed to help students in receipt of Title IV funds to understand their responsibilities when taking on loans to fund their education. Our aim is to reduce, if not eliminate, the possibility of students defaulting on their scheduled loan repayments.

NSLDS

We carry out monthly attendance monitoring of our Title IV recipients via the National Student Loan Data System (NSLDS). This ensures that any changes in student status are reported back to the US Department of Education at the earliest available opportunity.

Entrance Counselling

By law students are required to complete entrance counselling. This must be completed once for Direct Subsidised and Direct Unsubsidised Loans, and once for PLUS Loans. Normally this is to be completed by students new to Direct Loan borrowing. To ensure that UEL complies with all relevant legislation all students (new and continuing) requesting Direct Loans for the academic year of 2021/2 are required to complete Entrance Counselling.

Exit Counselling

Students in receipt of Title IV loans who have finished their studies are contacted via email to notify them that they must complete Exit Counselling as this is a mandatory step on their student loan journey. We provide a link to the relevant information within the Exit Counselling reminder email.

Private Loans and Preferred Lenders

The University of East London does not recommend or endorse any particular private loan providers. As far as we are aware the only private lender that is currently able to process loans to US students pursuing their education in the UK is Sallie Mae. Any specific reference to them in our literature is simply recognition that they are an available lender. We are willing to work with any private lender students decide to use. Students can borrow both Direct and Private loans so long as the total amount borrowed does not exceed the maximum Cost of Attendance.

About Us

US Federal Loans at the University of East London are managed by the Student Money, Advice & Rights Team (SMART). If you require any additional information, you can contact us at via federalaid@uel.ac.uk or +44 208 223 4444. Our mailing address is as follows -

Student Money, Advice & Rights Team (SMART)
East Building, EBG.21
University Way
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