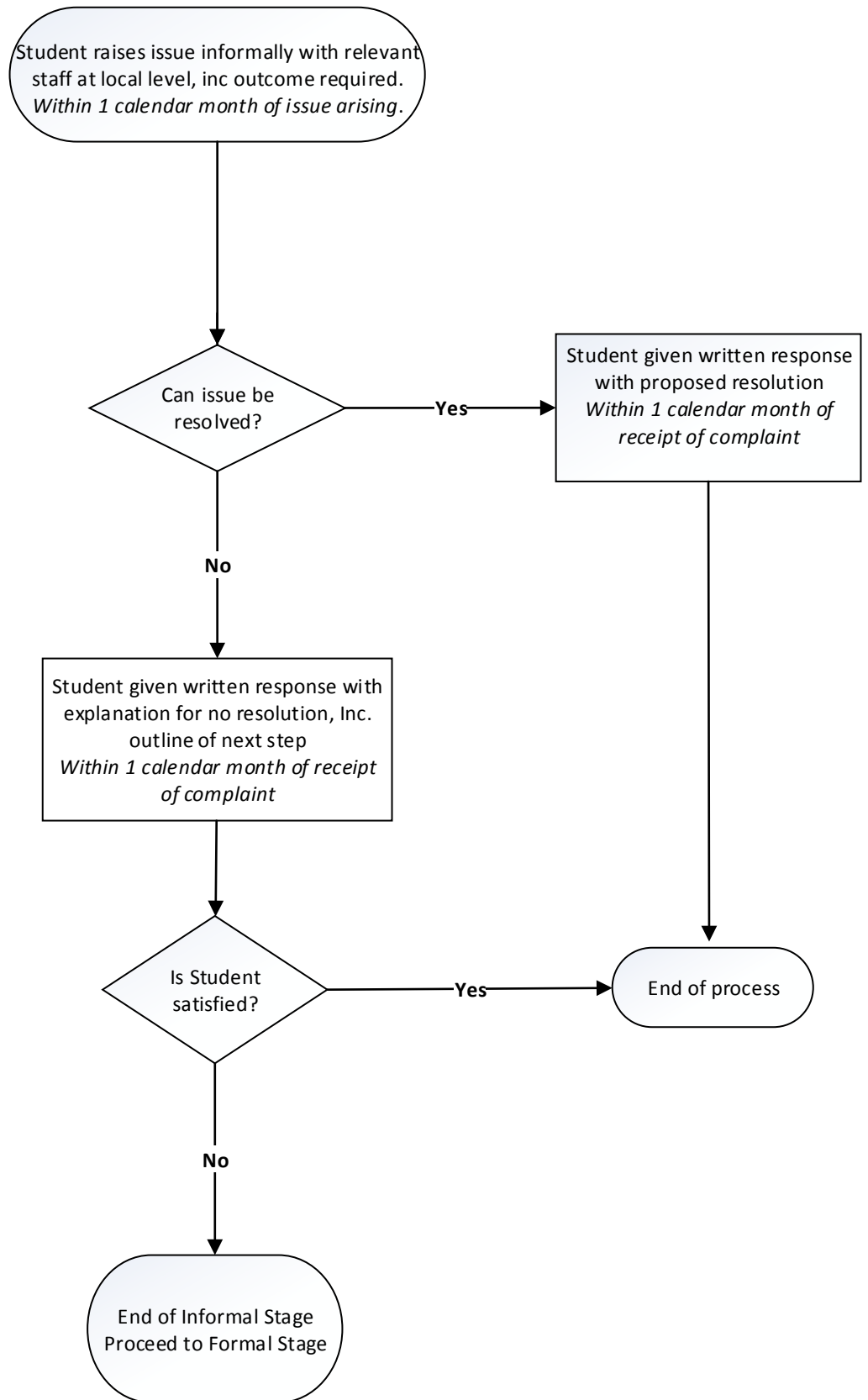


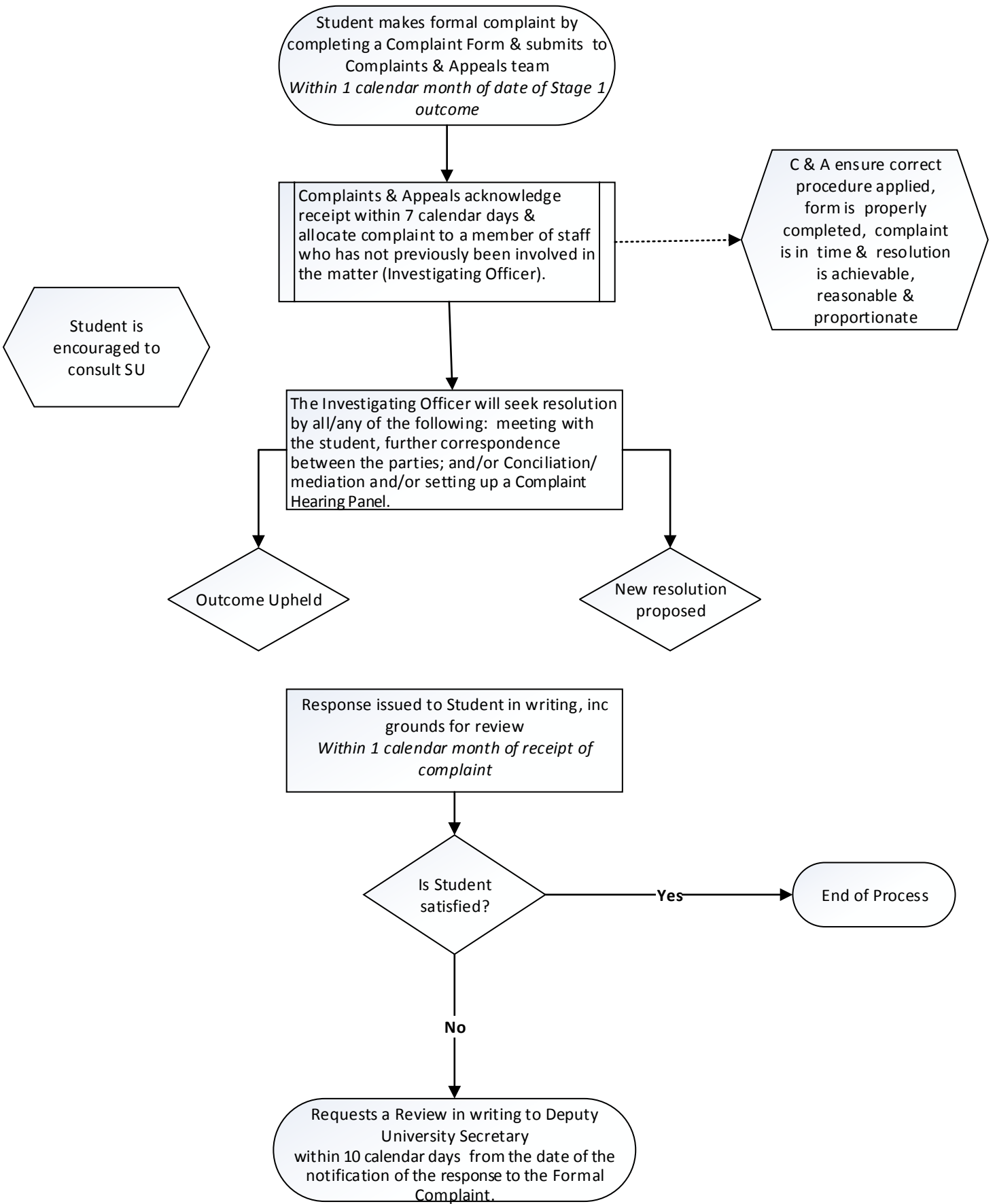
UEL Student Complaints Procedure

Stage 1- Local Resolution



UEL Student Complaints Procedure

Stage 2- Formal Complaint



UEL Student Complaints Procedure

Stage 3- Review

